



Thank you so much for providing feedback - it is so important to us so that we can continually improve our service. If you have any questions, then please get in touch with Trudi.

How settled do you feel your child is when attending Pippins?

- Settles straight away
- Settles with help
- Doesn't settle

2) Have you read the policy/procedure booklet?

- YES NO

2a) Do you understand it's contents?

- YES NO

2b) Do you feel that you can approach a supervisor about any questions in about the policy booklet?

- YES NO

2c) Do you know how to make a complaint?

- YES NO

3) Do you agree that Pippins provides a varied curriculum that stretches and meets your child's individual needs and development?

- Agree
- Neutral
- Disagree

4) How happy are you with the new opening times?

- Happy
- Neutral
- Unhappy

5) How approachable do you find the staff? If not, can you offer any constructive ideas for improvement?

- Always approachable
- Sometimes approachable
- Never approachable

7) Do you know who your child's key person is?

- YES NO

8) How do you feel about the way in which the staff communicates with parents?

9) Are you always aware of what is going on at Pippins?

- Always aware
- Sometimes aware
- Never aware

10) What do you think about our newsletter? Is it useful?

11) Are you aware that you have unlimited access to your own child's development folder and to come and view photographs of activities and of your children's work?

YES NO

12) Would you be interested in becoming a member of the parent committee? Or helping out in some way during pre-school activities and fundraising events?

YES NO

13) Are you aware of who the chairperson, Secretary and Treasurer are?

Yes
 No
 Unsure

14) What do you like most about Pippins?

15) And what , if anything, do you dislike about Pippins (please be honest – we can't make any improvements if we don't know what's wrong!)

Name: _____

